

GAMBARAN PERILAKU *CARING* PERAWAT DI RUMAH SAKIT SUAKA INSAN BANJARMASIN TAHUN 2024

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INTISARI

Latar Belakang: Kurangnya perilaku *caring* perawat dalam melaksanakan pelayanan kesehatan dapat mengakibatkan penurunan mutu pelayanan fasilitas kesehatan dan menghambat kesembuhan pasien. **Tujuan Penelitian:** Untuk mengetahui sejauh mana gambaran perilaku *caring* perawat ruang rawat inap di RS Suaka Insan Banjarmasin tahun 2024. **Metode:** Jenis penelitian kuantitatif deskriptif. Populasi dalam penelitian ini adalah pasien yang di rawat inap RSUD Suaka Insan Banjarmasin dalam 2 bulan terakhir sebanyak 120 pasien. Sampel yang digunakan 30 responden diambil secara *Accidental Sampling* untuk pengambilan data menggunakan kuesioner yang dikelompokkan dalam enam indikator. Analisa data menggunakan SPSS versi 22. **Hasil:** Hasil penelitian perilaku *caring* perawat di Rumah Sakit Suaka Insan Banjarmasin *caring* baik. Berdasarkan analisis univariat, distribusi frekuensi responden yang perilaku *caring* perawat baik sebanyak 29 orang (97%), cukup 1 orang (3%) dan kurang tidak ada. **Kesimpulan :** Perilaku *caring* perawat di Rumah Sakit Suaka Insan Banjarmasin mayoritas baik, dan kepuasan pasien terhadap perawat dan Rumah Sakit baik. Perawat diharapkan untuk dapat mempertahankan dan meningkatkan berperilaku *caring* dalam memberikan pelayanan keperawatan atau kontak dengan pasien, dan dapat memperlihatkan sikap jujur, sopan, sabar, rendah hati, empati kepada pasien.

Kata Kunci: Dimensi *caring* ,Perilaku *caring* perawat

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**DESCRIPTION OF NURSES CARING BEHAVIOR
IN HOSPITAL SUAKA INSAN BANJARMASIN IN 2024**

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ABSTRACT

Background: Lack of caring behavior by nurses in implementing health services can result in a decrease in the quality of health facility services and hinder patient recovery. **Objectives:** to find out the extent of the caring behavior of inpatient nurses at Suaka Insan Hospital Banjarmasin in 2024. **Method:** Type of descriptive quantitative research. The population in this study was 120 patients who were hospitalized at RSU Suaka Insan Banjarmasin in the last 2 months. The sample used was 30 respondents taken by Accidental Sampling for data collection using a questionnaire grouped into six indicators. Data analysis used SPSS version 22. **Result:** The results of research on the caring behavior of nurses at the Suaka Insan Hospital in Banjarmasin tend to be good. Based on univariate analysis, the frequency distribution of respondents whose caring behavior by nurses was good was 29 people (97%), 1 people were adequate (3%) and none were poor. **Conclusion :** The majority of nurses' caring behavior at Asylum Insan Hospital in Banjarmasin is good, and patient satisfaction with nurses and the hospital is good. Nurses are expected to be able to maintain and improve caring behavior in providing nursing services or in contact with patients, and can demonstrate an honest, polite, patient humble and emphatetic attitude towards patient. **Keywords:** Caring behavior of nurses, Caring dimension,

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